Amendments to the Claims:

This listing of claims will replace all prior versions, and listings of claims in the application:

1. (Cancelled)

2. (Currently Amended) A device that provides diagnostic and control capability for equipment

from a remote location comprising:

an apparatus detached from the equipment comprising a display device, an input device,

software executed by the apparatus and a communications device; and

a hardware controller attached to the equipment to enable monitoring of the equipment by

the apparatus through the communications device, wherein a unique identifier is stored on the

controller, wherein the unique identifier is assembled using an array of data such that embedded

with specific manufacturing configurations of the equipment identified.

3. (Previously Presented) The device as in claim 2, wherein the controller is queried by the

apparatus.

4. (Previously Presented) The device as in claim 2, wherein the controller transmits data to the

apparatus without being queried.

5. (Previously Presented) The device of claim 4, wherein the data being transmitted is an

indication detected by the controller of an equipment problem.

6. (Previously Presented) The device as in claim 3, wherein the controller transmits data in

response to the query.

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7. (Previously Presented) The device as in claim 3, wherein the controller is instructed by the

software code to gather specific data about the equipment and transmitted to the apparatus.

8. (Previously Presented) The device in claim 7, wherein the data is compiled by the software in

a user preferred manner.

9. (Previously Presented) The device of claim 7, wherein the data is collected for a specific

period of time after which time the data is lost and a new data collection period begins.

10. (Previously Presented) The device of claim 9, wherein the data is available for review by a

user on the apparatus during the specific period of time.

11. (Previously Presented) The device of claim 2, wherein the software code is programmed

with acceptable operational limits for the equipment associated with the identifier.

12. (Previously Presented) The device of claim 11, wherein the limits are compared to the data

retrieved from said controller, if results are within the acceptable operational limits the data no

further action is taken, if results are not within acceptable said limits then apparatus carries out a

predefined task.

13. (Previously Presented) The device of claim 12, wherein the predetermined task is alerting

the user as to the condition.

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14. (Previously Presented) The device of claim 12, wherein the predetermined task is alerting a

technician as to the performance of the equipment.

15. (Previously Presented) The device of claim 12, wherein the predetermined task is

transmitting data to the equipment to adjust certain operational features of the equipment.

16. (Previously Presented) The device of claim 7, wherein the data is recorded and stored and

available for review by the user.

17. (Cancelled)

18. (Currently Amended) A method that provides remote diagnostic and control capability for

equipment comprising:

monitoring the equipment through a hardware controller attached the equipment with a

remote apparatus comprised of an input device, display device, a communications device and

software code executed by the apparatus; and

storing a unique identifier on the controller that is attached to the equipment, the unique

identifier is assembled using an array of data such that wherein specific manufacturing aspects of

the equipment are identified embedded within the unique identifier.

19. (Previously Presented) The method of claim 18, further comprising:

selecting with the software code specific data collection wherein the software code

records the data of pre-selected features of the equipment.

20. (Previously Presented) The method of claim 18, further comprising:

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querying the controller with request for data, wherein the data is transmitted to the

apparatus.

21. (Previously Presented) The method of claim 20, further comprising responding and

transmitting a response to the query.

22. (Previously Presented) The method of claim 21, further comprising compiling of the data by

the apparatus and stored for a period of time.

23. (Previously Presented) The method of claim 22, wherein data collection is gathered for a

fixed period of time after which the data is removed and a new data period is commenced.

24. (Previously Presented) The method of claim 22, wherein the data is recorded and stored and

available for review.

25. (Previously Presented) The method of claim 22, further comprising comparing the data

received from the controller with pre-selected limits, if the results of the comparison are outside

of the acceptable limits then the apparatus proceeds with a predefined action; if the results of the

comparison are with the acceptable limits then no further action is taken.

26. (Previously Presented) The method of claim 25, wherein the predefined action is alerting an

individual.

27. (Previously Presented) The method of claim 25, wherein the predefined action is alerting a

technician as to the performance of the equipment.

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28. (Previously Presented) The method of claim 25, wherein the predefined action is

transmitting data to the equipment to adjust certain features of the equipment.

29. (Previously Presented) The method of claim 26, wherein alerting an individual is

accomplished by sending a message.

30. (Previously Presented) The method of claim 29, wherein the predefined action is playing a

prerecorded message.

31. (Cancelled)

32. (Currently Amended) A device that provides remote diagnostic and control capability for

equipment comprising;

remote means for monitoring the equipment, the means for monitoring is an apparatus

that is comprised of an input device, display device, a communications device and software

coded executed by the apparatus;

means for determining the status of the equipment through the means for monitoring,

wherein the means for determining is a hardware device and is attached to the equipment and

contains a unique identifier, the unique identifier is assembled using an array of data such that

wherein manufacturing aspects of the equipment are identified embedded within the unique

identifier.

33. (Previously Presented) The device of claim 32, wherein the means for determining is a

hardware controller.

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34. (Previously Presented) The device of claim 32, further comprising means for selecting with

software code specific data collection wherein the software code records the data of pre-selected

features of the equipment.

35. (Previously Presented) The device of claim 33, further comprising means for compiling the

data from the equipment by querying the controller with request for data.

36. (Previously Presented) The device of claim 35, wherein data collection is gathered for a fixed

period of time after which the data is removed and a new data period is commenced.

37. (Previously Presented) The device of claim 35, wherein the data is recorded and stored and

available for review.

38. (Previously Presented) The device of claim 35, further comprising means for comparing the

data received from the controller with pre-selected limits, if the results of the comparison are

outside of the acceptable limits then the apparatus proceeds with a predefined action, if the

results of the comparison are with the acceptable limits then no further action is taken.

39. (Previously Presented) The device of claim 38, wherein the predefined action is alerting an

individual.

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40. (Previously Presented) The device of claim 39, wherein the predefined action is alerting a

technician as to the performance of the equipment.

41. (Previously Presented) The device of claim 38, wherein the predefined action is transmitting

data to the equipment to adjust certain features of the equipment.

42. (Previously Presented) The device of claim 39, wherein alerting an individual is

accomplished by sending a message.

43. (Previously Presented) The device of claim 42, wherein the predefined action is playing a

prerecorded message.

44. (Previously Presented) The device as in claim 2, wherein the specific manufacturing

configurations of the equipment comprises a manufacturer of the equipment.

45. (Previously Presented) The device as in claim 2, wherein the specific manufacturing

configurations of the equipment comprises operating limits.

46. (Previously Presented) The device as in claim 2, wherein the specific manufacturing

configurations of the equipment comprises manufacturer's serial number.

47. (Previously Presented) The device as in claim 2, wherein the specific manufacturing

configurations of the equipment comprises a feature set of the equipment.

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48. (New) The device as in claim 2, wherein the specific manufacturing configurations of the equipment comprises specific mechanical components of the equipment.